

# Integrated Services in the Internet

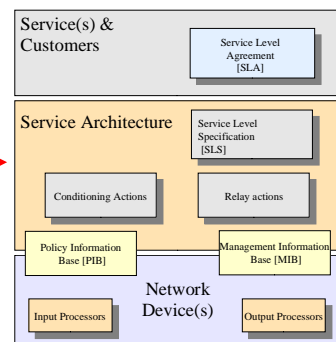
Lecture for S-38.180 QoS in the  
Internet

Mika Ilvesmäki

16.10.2001

## The QoS story so far...

- Where are we in this lecture
  - Low level mechanisms (building blocks of the QoS) have been dealt with
    - Schedulers, queuing, routing
  - Time to advance to building service architectures using the building blocks
  - Time to apply engineering visions



## Outline

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## History

- It was 1991...
  - and there was not (that much) traffic in the internet
  - No WWW until 1993
  - no other multimedia... yet
    - multicast was already designed, but it was just starting with IETF audio- and videocasts
- However, some people anticipated problems due to multimedia-applications

- History and preliminary concepts
- types of Internet applications
- general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

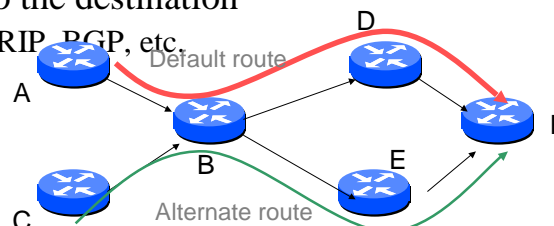
## Application types

- Elastic
  - All tolerant "old-fashioned" Internet applications
    - FTP, Usenet News, E-mail,
- Tolerant playback applications
  - One-way video feed, oneway broadcast
    - Some tolerance achieved with play-out buffers
- Intolerant playback applications
  - Applications that need data to be delivered in real-time
    - low delay, no jitters, enough bandwidth
  - Two way conversations (IP phone)

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Routing in the Internet

- Current Internet routing is based on finding the shortest path to the destination
  - No possibility to optimize resource usage
  - Destination based routing offers the possibility to use only the default route
- shortest path refers usually to the number of hops to the destination
  - OSPF, RIP, BGP, etc.



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

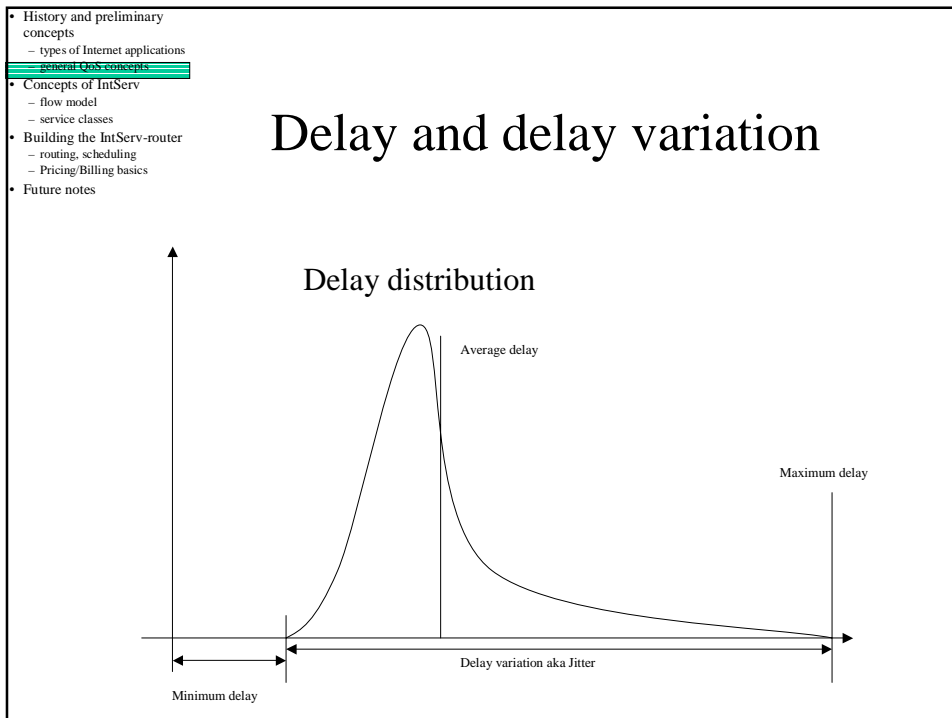
## Domain wide QoS

- a.k.a Constraint based routing (CR) or QoS routing (QoSR)
- Calculate the route so that multiple constraints are met and that the route is optimal for every constraint
  - Constraints: delay, bandwidth, etc. and/or administrative
- Problems: route oscillation, path capacity
- Could be used together with a signalling protocol (RSVP) that has knowledge on the constraint values

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Quantitative QoS-parameters

- *Available bit rate/ bandwidth*
  - How fast you are allowed to send packets to the network?
- *Packet discard / Data loss*
  - What packets are dropped in case of congestion?
- *Delay*
  - Time for the packet to reach its destination
  - How long is your data relevant?
- *Variation of delay / Jitter*
  - effectively kills the usability of Voice over IP –applications



- History and preliminary concepts
    - types of Internet applications
    - general QoS concepts
  - Concepts of IntServ
    - flow model
    - service classes
  - Building the IntServ-router
    - routing, scheduling
    - Pricing/Billing basics
  - Future notes
- ## Original design objectives for IntServ
- Build a multicast network with videoconferencing ability
    - Only a few senders at a time
      - real-time
      - low packet loss
      - no congestion control (UDP)
    - VoIP not expected!!
  - Protect multimedia traffic from TCP effects and vice versa
  - Objective: Preserve the datagram model of IP networks AND provide support for resource reservations and performance guarantees

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Integrated Services

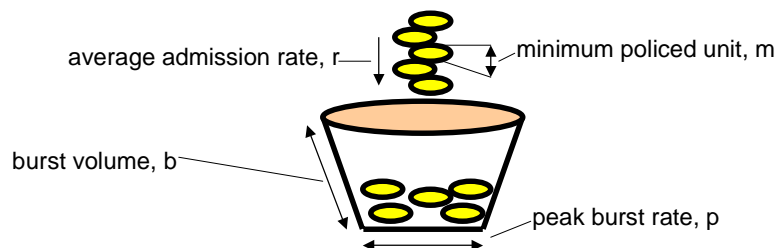
- Provide Best Effort as before
  - no reservations for TCP traffic
  - possibility to use adaptive applications
  - sometimes BandWidth is enough
- Provide resources for multimedia traffic
  - multicast streams are long lasting, therefore state setups are ok
    - Caveat!!: VoIP is not OK !!
- Provide services for individual users and their applications!!
  - aka per-flow approach

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Flow model of IntServ

– Flow model described by a leaky bucket

- token rate ( $r$ ): 1 byte/s - 40 Terabytes/s
- token-bucket depth ( $b$ ): 1 byte - 250 Gbytes
- peak traffic rate ( $p$ ): 1 byte - 40 Terabytes/s
- minimum policed unit ( $m$ ): amount of data in the IP packet (other protocols, user data)
- maximum packet size ( $M$ ): maximum size of the packet within this flow (bytes)
  - larger packets do not receive the same QoS



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
- **service classes**
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Guaranteed service (RFC 2212)

- for non-adaptive applications requiring fixed delay bound and a bandwidth guarantee
- WFQ service (refer to lecture on queuing mechanisms)
- computes and controls the maximum queuing delay
- guarantees that packets will arrive within a certain delivery time and will not be discarded because of queue overflows, provided that flow's traffic stays within the bounds of its specified traffic parameters
- does not control minimal or average delay of traffic, nor is there control or minimization for jitter
- no packet fragmentation is allowed, packets larger than M are nonconforming.
- traffic policing with simple policing and reshaping

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
- **service classes**
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Delay calculation for Guaranteed Service

End-to-end queuing delay:

$$Q_{delay} = \frac{(b-M)(p-R)}{R(p-r)} + \frac{(M+C_{tot})}{R} + D_{tot}, \text{ if } p > R \geq r$$

or:

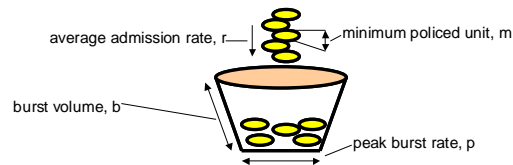
$$Q_{delay} = \frac{(M+C_{tot})}{R} + D_{tot}, \text{ if } R \geq p \geq r$$

- p=peak rate of flow (bytes/s)
- b=bucket depth (bytes)
- r=token bucket rate (bytes/s)
- R=bandwidth (service rate)
- m=minimum policed unit (bytes)
- M=maximum datagram size (bytes)
- C=packet delay caused by flow parameters (bytes)
- D=rate independent delay caused by network nodes

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
- service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## TOKEN\_BUCKET\_TSPEC

- Guaranteed service is invoked by a sender specifying the flow parameters in the Tspec
- Controlled-load service is described in Tspec
- Describes traffic with
  - bucket rate ( $r$ )
  - peak rate ( $p$ )
  - bucket depth ( $b$ )
  - minimum policed unit ( $m$ ) and maximum packet size ( $M$ )



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
- service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Rspec

- Receiver requests a desired service level with Rspec
- Used only in Guaranteed Service
- Describes the service requirements with
  - Service rate ( $R$ ),  $R \geq r$ , may be higher than requested
  - Slack Term ( $S$ ), microseconds, describing the difference between the desired delay and the delay obtained by using a reservation level of  $R$ .



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Controlled load service (RFC 2211)

- provides unloaded network conditions
  - for applications requiring reliable and enhanced best-effort service
  - aims to provide service that closely approximates traditional best-effort in a lightly loaded or unloaded network environment -> better than best effort
- intended for adaptive applications
  - applications provide network an estimation of the traffic it is about to send
  - acceptance (by the network) of a controlled load request implies a commitment to provide better than best-effort
- priority service with admission control
- no fragmentation, packets must comply to MTU

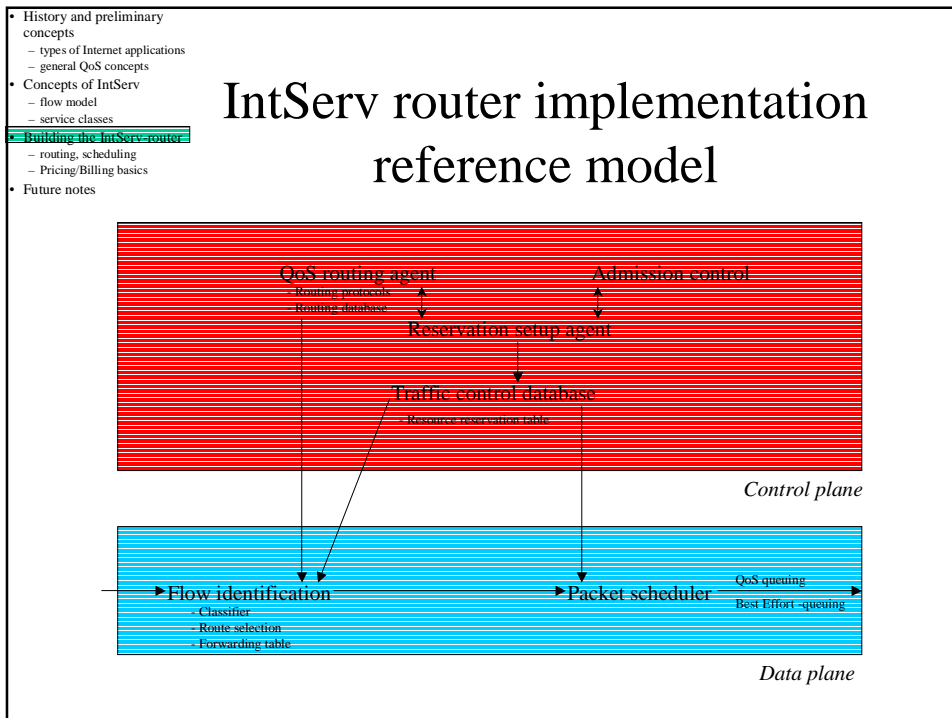
- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

Your Internet connection request can not be completed at the moment. Please try again as soon as some resources are made available somewhere in the net.

## QoS in the Internet-routers

- New router functionality
  - Traffic shaping
  - Admission control
    - To control resources
  - Differential congestion management
    - advanced queue management algorithms
    - CBQ, WFQ, etc.
  - Consistent handling of packets
    - State, 'global' knowledge of policy and QoS/CoS decisions

*"There is an inescapable requirement for routers to be able to reserve resources in order to provide special QoS for specific user packet streams."*



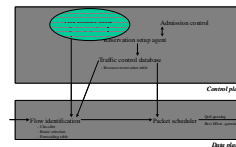
- History and preliminary concepts
    - types of Internet applications
    - general QoS concepts
  - Concepts of IntServ
    - flow model
    - service classes
  - Building the IntServ router
    - routing, scheduling
    - Pricing/Billing basics
  - Future notes
- ## IntServ node characterization
- General descriptive parameters used to characterize the QoS capabilities of nodes in the path of a packet flow (RFC 2215)
    - NON\_IS\_HOP
      - the break bit indicating a break in the QoS chain
      - set by the device that is not IntServ compliant or knows such devices to exist in the path
    - NUMBER\_OF\_IS\_HOPS
    - AVAILABLE\_BANDWIDTH
      - 1 byte/s ... 40 Terabytes/s
    - MINIMUM\_PATH\_LATENCY
      - speed-of-light + packet processing limitations
    - PATH\_MTU
    - TOKEN\_BUCKET\_TSPEC
      - only used by the sender and the edge node

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Router blocks: QoS routing

- Current Internet uses distributed route calculation
  - Every router decides for itself what is the best route to a given destination.
- In the future Internet route calculation has to be more centralized
  - Ability to compute the path at the source
  - Ability to distribute information about network topology and link attributes
  - Ability to do explicit routing
  - Resource reservations and link attribute updates

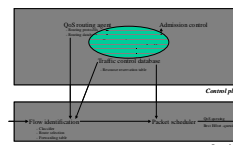
**QoS routing is not specified in any manner within the IntServ!!**



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Router blocks: Reservation setup

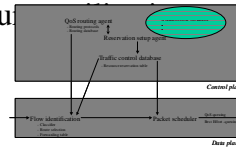
- Need for a protocol
  - RSVP
- Hop by hop state establishment
  - traffic characteristics
- Billing/accounting setup
- More on RSVP in the next lecture...



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing scheduling
  - Pricing/Billing basics
- Future notes

## Router blocks: Admission control

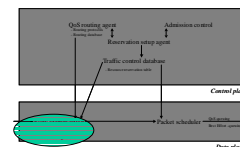
- Before a flow is accepted it has to pass the admission control test
- Parameter based
  - precise characterization of a traffic flow
  - difficulty of accurately modeling traffic
- Measurement based
  - probabilistic traffic characterization
  - good level of guarantee to resource ratio



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing scheduling
  - Pricing/Billing basics
- Future notes

## Router blocks: Flow identification

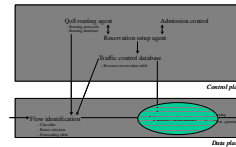
- Identify to what flows (if any) packets belong to
  - must be performed to every incoming packet
    - Multifield classification decides the appropriate queue
  - requires fast hardware if (and when) performed at wire speed
  - 64 byte packets arrive in 622 Mbit/s line back to back in less than 1 $\mu$ s



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Router blocks: Packet scheduling

- Refer to the appropriate lecture on scheduling algorithms
  - WFQ
    - explained with the fluid model
  - GPS
  - PGPS
  - WF<sup>2</sup>Q
  - Hierarchical WFQ
  - SCFQ, WRR, DRR, CRR etc. etc.



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes


## Billing in Integrated Services

- In principle the billing could be arranged as in the POTS.
- In practise Internet routers and Internet in general has not been designed to collect and update the network usage of an individual user (scalability)

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## Pricing/Billing alternatives

- Flat rate (even sum/month)
- Usage based
  - received data
  - sent data
  - use of resources (Bandwidth etc.)
- Billing based on user profile
  - Being a member of user group
  - Using certain applications (VoIP-phone vs. Web-browser)
- Combination of any and all of the above
- How complicated can a Internet-bill be so that the user may verify it and accept it?!



- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## IntServ problems

- Resources
  - OK in small networks
    - provides for end-to-end exact QoS
  - What about large networks?
    - router capacity for resource reservation cannot be scaled on per-flow basis (in the Internet core)
- For IntServ to function, especially for Guaranteed Service, every node on the path must implement the IntServ functionality
- Router requirements are high
  - RSVP, admission control, MF classification and packet scheduling

- History and preliminary concepts
  - types of Internet applications
  - general QoS concepts
- Concepts of IntServ
  - flow model
  - service classes
- Building the IntServ-router
  - routing, scheduling
  - Pricing/Billing basics
- Future notes

## The Future of Integrated Services?

- Millions of users are hard to manage one by one according to their individual wishes.
  - qualitative QoS -> not IntServ
- Scalability
  - If the amount of information grows faster or at the same pace in the core as it does at the edge the solution in question DOES NOT SCALE well.
- It is easier to decide *which* packet is forwarded and which dropped or delayed than to determine *when* a packet should be forwarded.
  - qualitative QoS -> not IntServ
- Qualitative is easier to implement than quantitative
  - IntServ is not likely to be the widely implemented QoS solution!!

